	Expires:
SP ID #:	
SP NAME:	
INTERVIEWER NAME:	
INTERVIEWER ID:	
FACILITY ID #:	
START TIME:	am/pn

OMB#

DEPARTMENT OF HEALTH AND HUMAN SERVICES
HEALTH CARE FINANCE ADMINISTRATION

MEDICARE CURRENT BENEFICIARY SURVEY

FACILITY COMPONENT

EXPENDITURES

ROUNDS 18 AND 19

# ASSURANCE OF CONFIDENTIALITY

Information contained on this form that would permit identification of any individual or establishment is collected with a guarantee that it will be held in strict confidence by the contractor and HCFA, will be used only for purposes stated in this study, and will not be disclosed or released to anyone other than authorized staff of HCFA without the consent of the individual or the establishment in accordance with the Privacy Act of 1974.

BOX FEX1	If this is the first round that EX is administered in this facility, go to EX1PRE; Else, if this is a subsequent round that EX is administered in this facility: If FEX2 has not been asked in this facility in this round for this respondent, go to FEX1PRE; Else, go to BOX FEX2.
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# FEX1PRE

The next series of questions ask about expenditures for room and board and ancillary charges for residents. We will need complete billing records for services provided to residents.

PRESS ENTER TO CONTINUE.

# PROGRAMMER SPECS:

Set CRIN billing period length to CRIN-1 billing period length (EX6).

BOX FEX2	If this is the first SP in this round and this is the first respondent for this SP, go to FEX2; Else, if this is not the first SP in this round and this is the first respondent for this SP, and this is the first time this round the respondent has been asked EX, for any SP, go to FEX2; Else, go to EX1PRE.
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# FEX2

### DO YOU WANT TO...

( )

1. COLLECT BILLING INFORMATION FOR <u>ALL</u> BILLING PERIODS, BEFORE COLLECTING <u>ANY</u> PAYMENT INFORMATION?

OR

2. COLLECT BILLING AND THEN PAYMENT INFORMATION FOR A BILLING PERIOD, THEN BILLING AND PAYMENT INFORMATION IN SEQUENCE FOR ALL REMAINING BILLING PERIODS?

PRESS ENTER TO CONTINUE.

FACR.BILLINFO EXRO.COLLBILL XFAP.BILLINF

### A. CHARGES AND SOURCE OF PAYMENT MODULE

# EX1PRE

This series of questions asks about {SP}'s expenditures for room and board and ancillary charges while a resident of {FACILITY/[READ FACILITY/UNITS ABOVE]}.

{The first few questions are about billing and sources of payment when {s/he} first became a resident here on {FAD/RAD}.

PRESS ENTER TO CONTINUE.

BOX EX0	If SP is a SSM1 from the last round, go to KEX1; else Go to BOX EX1.
---------	--

If FEX2 = 1, (COLLECT ALL BILLING FIRST): If in retrieval mode for CRRD-1 ancillary charges and there are additional periods to collect ancillary charges for, go to EX17; else If SP was living in an eligible part of the facility for any billing period for which expenditures data has not already been collected and this is the first billing period for which expenditures data has not already been collected, go to EX2; else **BOX EX1** If SP was living in an eligible part of the facility for any billing period for which expenditures data has not already been collected and this is the second or subsequent billing periods for which expenditures data has not already been collected, loop through EX8 through EX18 until all billing periods have been collected; then go to BOX EX7B; else Go to BOX EX7B. Else, if FEX2 = 2 (COLLECT BILLING, THEN PAYMENT FOR EACH BP), go to BOX EX7B.

# KEX1

When {SP} was first admitted to {FACILITY/[READ FACILITY UNITS ABOVE]} on {FAD}, what were all of the sources of payment for {her/his} room and board and basic care?

# SELECT ALL THAT APPLY.

**NO CHARGES MEDICAID** PRIVATE PAY SOCIAL SECURITY SP OR SPOUSE'S OWN INCOME/ASSETS OTHER FAMILY INCOME/ASSETS PRIVATE INSURANCE, INCLUDING LTC INSURANCE, BC/BS **PENSION** OTHER PRIVATE PAY (SPECIFY: \_\_\_\_\_ MEDICARE, PART A **VA CONTRACT HMO CONTRACT** OTHER (SPECIFY: \_\_\_\_\_)

USE ARROW KEYS. TO SELECT/DESELECT, PRESS ENTER. TO EXIT, PRESS ESC.

**EXPN.KADNOCHG** 

.KADVA

DON'T KNOW

.KADMCAID

.KADHMO

.KADPRPAY

.KADOTHR

.KADSOSEC

.KADINCOM

.KADFAMIL

.KADINSUR

.KADPENS

.KADPOTHR

.KADPOS

.KADMCARE

BOX KEX1 If "NO CHARGES" was selected in KEX1, go to KEX2; else

If more than one source of payment was selected in KEX1, go to KEX3; else go to EX2.

.KADOS

KEX2	
Why were there no charges?	
IF ANSWER IS "MEDICAID PAID," BACK UP TO KEX1 AND SELECT "ME	DICAID."
RECORD VERBATIM.	
	(EX2)
VEXP.VEXPSRCE .VEXPTXT1 .VEXPTXT2 .VEXPTXT3 .VEXPTXT4	
	_
KEX3	
Which of these sources was the primary source?	
SELECT ONE.	
USE ARROW KEYS. TO SELECT OR DESELECT, PRESS ENTER. TO E	EXIT, PRESS ESC.
EXPN.KADPRMRY	
EX2	
(The following questions are about {SP's} basic care between {REFERENC END DATE}.) Was there a charge for {her/his} room and board and basic of DATE} and {REFERENCE END DATE}? Please include any charges to {SP}, as Medicaid, Medicare, or a legal guardian.	care between {REFERENCE START
YES NO DK RF	0 (EX3) 8 (EX2a)

# **EXRO.ANYBASIC**

EX2A
Please tell me the name and title of someone in {FACILITY [READ FACILITY UNITS ABOVE]} who could give me that information.
RECORD RESPONDENT INFORMATION ON PAPER FROG.
Thank you for your time, I will need to continue with [NAME FROM FROG] to complete these questions.
PRESS ENTER TO CONTINUE.
EX3
Why were there no charges?
IF ANSWER IS "MEDICAID PAID," BACK UP TO EX2 AND ENTER "1."
RECORD VERBATIM.
VEXP.VEXPSRCE .VEXPTXT1
.VEXPTXT2
.VEXPTXT3 .VEXPTXT4
BOX If there are any CRIN-1 billing periods missing payment data, go to BOX EX7B;
EX1A Else, go to EXEND.
EX4
Between {REFERENCE START DATE} and {REFERENCE END DATE}, was SP billed separately for <a href="https://example.com/health-related">health-related</a> ancillary services? (That is, were there charges for ancillary services that were not included in the basic rate?)
IF FACILITY NEVER BILLS SEPARATELY FOR ANCILLARIES, ENTER SHIFT/5.
YES 1 NO 0

EXRO.ANCILSEP FARO.ANCNVSEP

PRESS F1 FOR DEFINITION OF ANCILLARY SERVICES.

BOX EX2 If EX5 has not been asked in this facility in this round, go to EX5; else go to BOX EX2A.

EX5				
	Through wha	at date do yo	u have complete	e billing records for the services provided to residents?
	MONTH (	) DAY(	) YEAR (	)

FARO.COMRECMM .COMRECDD .COMRECYY .COMREC .COMORIGM .COMORIGM

EX6			
	What is the length of the facility's billing period? Is it		
	monthly, every two weeks, every week, or quarterly? OTHER (SPECIFY:)	2 3	

FARO.BPLENGTH .BPLENGOS .XFACREXP FACL.FACBPLEN .XPERSEXP .FACBPLOS

If the SP's {REF DATE} > {DATE FROM EX5}, go to EXEND; else Go to EX7PRE.
, , , , , , , , , , , , , , , , , , ,

\*CTRL/E OK\*

EX7PRE

**BILLING INFORMATION** 

FACILITY HAS UP-TO-DATE RECORDS THROUGH {DATE FROM EX5}
LENGTH OF BILLING PERIOD: {RESPONSE CODE FROM EX6.}
START WITH EARLIEST BILLING PERIOD.
COLLECT BILLING INFORMATION FROM {REFERENCE START DATE} THROUGH {REFERENCE END DATE}.

EX8	*CTF	RL/E OK*						
	VERIFY THE START AND END DATES FOR EACH BILLING PERIOD	BP START DATE: BP END DATE:	٠,	, .	, ,	)		
	NUMBER OF DAYS IN BILLING PERIOD		. (	)				

BPER.BPBEGMM .BPBEGDD .BPBEGYY .BPENDMM .BPENDDD .BPENDYY .BPDAYS

EX9

Between {BP START DATE} and {BP END DATE}, how many days was {SP} billed for care?

NUMBER OF BILLED DAYS: ( )

# **BPER.BILLDAYS**

BOX EX3	If there are any DKs or RFs in the Billing Period Start and End Date, the number of billed days (EX9) is missing or days in eligible LTC from {BP START DATE} to {BP END DATE} cannot be calculated from Residence History, go to EX11; else If the number of billed days (EX9) is not missing and the days in the billing period (EX8) = number of billed days (EX9) and number of billed days = days in eligible LTC from {BP START DATE} to {BP END DATE}, as reported in Residence History, go to BOX EX3B; else  If the number of billed days (EX9) = days in eligible LTC from {BP START DATE} to {BP END DATE}, as reported in Residence History, and the days in eligible LTC < the number of days in the billing period (EX8), go to BOX EX3B; else  If the number of days in the billing period (EX8) = days in eligible LTC from {BP START DATE} to {BP END DATE}, as reported in Residence History and the days in eligible LTC > number of billed days (EX9), go to EX10; else  If the number of days in the billing period (EX8) > number of billed days (EX9) and number of billed days > days in eligible LTC from {BP START DATE} to {BP END DATE}, as reported in Residence History, go to EX10A; else  If the number of days in the billing period (EX8) > days in eligible LTC from {BP START DATE} to {BP END DATE}, as reported in Residence History and the days in eligible LTC > number of billed days (EX9), go to EX10A; else  If the number of days in the billing period (EX8) = number of billed days (EX9) and
	If the number of days in the billing period (EX8) = number of billed days (EX9) and number of billed days > days in eligible LTC from {BP START DATE} to {BP END DATE}, as reported in Residence History, go to EX10A; else Go to EX10.

# EX10

Can you tell me why I have a discrepancy between the number of days in this billing period, that is, {EX8} and the number of days for which {SP} was billed, that is, {EX9}?

SELECT ALL THAT APPLY.

SP DISCHARGED TO COMMUNITY
SP SENT TO HOSPITAL
SP DECEASED
SP ADMITTED AFTER BP START DATE
SP DISCHARGED TO ANOTHER NH
OTHER (SPECIFY:

DK RF

USE ARROW KEYS. TO SELECT/DESELECT, PRESS ENTER. TO EXIT, PRESS ESC. (BOX EX3B)

### **BPER.EX10COMM**

- .EX10HOSP
- .EX10DEAD
- .EX10AFTR
- .EX10OTNH
- .EX10OTHR .EX10OS

### EX10A

Earlier, I collected information that {SP} was a resident of this {nursing home/facility} for {NUMBER OF DAYS DURING BILLING PERIOD IN WHICH RH INDICATES SP WAS A RESIDENT IN ELIGIBLE LTC PLACE IN SF OR NF} days during this billing period. Yet, {s/he} was billed for {EX9} days. Can you tell me why I have this discrepancy?

SELECT ALL THAT APPLY.

SP SENT TO HOSPITAL, BED HELD
SP NOT BILLED ON ADMISSION DAY
SP NOT BILLED ON DISCHARGE DAY
SP NOT BILLED ON DATE OF DEATH
OTHER (SPECIFY:
DK
RF

USE ARROW KEYS. TO SELECT/DESELECT, PRESS ENTER. TO EXIT, PRESS ESC.

BOX EX3B If EX9 ("Number of days billed for care") = 0, go to BOX EX5; else Go to EX11.

# **BPER.EX10AHOS**

- .EX10AADM
- .EX10ADIS
- .EX10ADOD
- .EX10AOTH
- .EX10AOS

EX11

Between {BP START DATE} and {BP END DATE}, what rate was billed for {SP's} care? {(I'll ask about billing for ancillary services later.)}

PROBE: If more than one rate was billed, please give me the first rate within the billing period.

{BP START DATE} - {BP END DATE} # OF BILLED DAYS {EX9}

{ } DAYS YET TO BE ACCOUNTED FOR [(EX9) - (EX12+ EX14)]

TOTAL AMOUNT BILLED \${\_.\_\_}

UNIT DAYS **RATE** [EX11 & EX13] [EX12 & EX14]

\$ \$

\$

PER 1. DAY 2. MONTH 3. QUARTER 91. OTHER

USE ARROW KEYS. {F6=DITTO.} {CTRL/A=ADD} CTRL/D=DELETE. TO EXIT, PRESS ESC.

BPER.F6STAT BPER.BASICAMT **BRAT.BRATRATE** 

.BRATUNOS .BRATUNIT

.BRATDAYS

EX12

How many days were billed at that rate?

NUMBER OF BILLED DAYS

# **BRAT.BRATDAYS**

**BOX EX4** 

If all billed days in the billing period have been accounted for (EX9 - EX12 = 0), go to BOX EX5; else go to EX13.

EX13

Between {BP START DATE} and {BP END DATE}, what other rate was billed for {SP's} care?

**BRAT.BRATRATE** 

.BRATUNIT .BRATUNOS

# EX14

How many days were billed at that rate?

### **BRAT.BRATDAYS**

# PROGRAMMER SPECS:

Repeat EX13 and EX14 until all billed days in the billing period have been accounted for.

BOX EX5 If EX4 = 1 (SP billed separately for ancillaries) and billed days (EX9) > 0, go to EX15PRE; else Go to BOX EX6.

# EX15PRE

The next questions are about health-related services received by {SP} for which there was a separate charge {, that is, your facility's ancillary services. Please do not include non-health-related services such as hairdressing, television, or telephone}.

PRESS F1 FOR EXAMPLES OF NON-HEALTH-RELATED ANCILLARIES.

PRESS ENTER TO CONTINUE.

# **EX16**

Have all charges for ancillaries been posted for the period from {BP START DATE} to {BP END DATE}?

 YES
 1 (EX17)

 NO
 0 (BOX EX6)

 DK
 -8 (BOX EX6)

 RF
 -7 (BOX EX6)

# **BPRO.ANCLPOST**

# EX17

Does {SP} have any ancillary charges between {BP START DATE} and {BP END DATE}?

 YES
 1 (EX18)

 NO
 0 (BOX EX6)

 DK
 -8 (BOX EX6)

 RF
 -7 (BOX EX6)

### **BPRO.ANYANCIL**

EX18

Altogether, what was the total charge for those health-related ancillary services?

RECORD AMOUNT BELOW.

\$

#### **BPER.ANCILAMT**

BOX EX6

If this is the first round that EX is administered to in this facility:

If this is the first SP in this round and this is the first respondent for this SP, go to EX19; else

If this is **not** the first SP in this round and this is the first respondent for this SP and this is the first time this round the respondent has been asked EX, for any SP, go to Ex19; else

Go to BOX EX7.

Else, if EX was administered in this facility in CRRD-1, go to BOX EX7A.

EX19

DO YOU WANT TO ...

( )

1. COLLECT BILLING INFORMATION FOR <u>ALL</u> BILLING PERIODS, BEFORE COLLECTING <u>ANY</u> PAYMENT INFORMATION?

OR

2. COLLECT BILLING AND PAYMENT INFORMATION FOR THIS BILLING PERIOD, THEN BILLING AND PAYMENT INFORMATION IN SEQUENCE FOR ALL REMAINING BILLING PERIODS?

FACR.BILLINFO

XFAP.BILLINF

EXRO.COLLBILL .EX19FLAG

If EX19 = 1, "COLLECT ALL BILLING FIRST", loop EX8 through EX18 until all billing periods have been collected; then go to EX20; else

BOX EX7

If EX19 = 2, "COLLECT BILLING, THEN PAYMENT FOR EACH BP", go to EX20, then loop EX8 through BOX EX14 until all billing periods for which billed days > 0 have been accounted for.

# If FEX2 = 1, (COLLECT ALL BILLING FIRST): If in retrieval mode for CRRD-1 ancillary charges and there are additional periods to collect ancillary charges for, go to EX17; else If SP was living in an eligible part of the facility for any billing period for which expenditures data has not already been collected and this is the first billing period for which expenditures data has not already been collected, go to EX2; BOX If SP was living in an eligible part of the facility for any billing period for which EX7A expenditures data has not already been collected and this is the second or subsequent billing periods for which expenditures data has not already been collected, loop through EX8 through EX18 until all billing periods have been collected; then go to BOX EX7B; else Go to BOX EX7B. Else, if FEX2 = 2 (COLLECT BILLING, THEN PAYMENT FOR EACH BP), go to BOX EX7B.

	1.	If EX20 for this billing period (receipt of expected payments for basic care) = NO (0) in CRIN-1, go to EX20; else go to step 2.
BOX EX7B	2.	If EX28 for this billing period (receipt of expected payments for ancillaries) = NO (0) in CRIN-1 or EX17 = YES (1) and ancillary payments have not been collected for this billing period, go to EX28; else
	3.	For any additional billing periods for which billed days > 0 and for which payment data has not already been collected; go to EX20; else
	4.	Go to BOX EX21.

EX20	*CTRL/E OK*	{BP START DATE}-{BP END DATE}
{(When I was last here on {DATE OF CRR care for some of the billing periods. I'd lik		not yet received expected payments for {SP}'s with you now.)}
Have you received all of the payments for <u>k</u> ABOVE] billing period?	pasic care you expect to recei	ve for {SP} during the [READ BILLING PERIOD
		,

# **BPRO.RECDBASP**

EX21	
Please tell me the sources of payme paid.	nt for {SP}'s basic care for this billing period and the total amount each source
{BP START DATE} - {BP END DAT # OF BILLED DAYS {EX9} TOTAL BILLED: \${ . AMOUNT REMAINING: \${ .	
PRIVATE PAY . SOCIAL SECURI SP/FAMILY INCO PRIVATE INSUR. PENSION MEDICARE, PAR VA CONTRACT HMO CONTRACT	\$
USE ARROW KEYS. CTRL/A=ADI	D, CTRL/D=DELETE. TO EXIT, PRESS ESC.
{NAME OF INSURANCE COMPAN {NAME OF INSURANCE COMPAN {NAME OF INSURANCE COMPAN {NAME OF INSURANCE COMPAN	Y - PRV HLTH INS} Y - LTC POLICY}
DAVM DAVMDAID DAVMTEVT DDE	D DACIODAY

# PAYM.PAYMPAID .PAYMTEXT BPER.BASICPAY .BASRATE .PAYMPLAN

 EX21A

 What kind of plan is that?

 MEDIGAP PLAN
 1

 LONG-TERM CARE PLAN
 2

 SOMETHING ELSE
 3

 DK
 -8

 RF
 -7

### PAYM.PAYMPLAN

BOX
EX7C

If Residence History is completed for the SP and this is the <u>first</u> time this round that Medicare Part A is identified as a payment source for this SP, review the Residence History timeline for a stay, of at least one day, in which place type is HOSPITAL. Review from REF DATE through the billing period in which Part A was selected/added.

If there is no HOSPITAL day reported, go to EX21B; else, do not display.

EX21B	{BP START DATE} - {BP END DATE}
	Medi <u>care</u> Part A has been reported as a payment source for basic care for {SP} for [READ BILLING PERIOD ABOVE], but I have not recorded any preceding hospital stays for {him/her}.
	Please tell me why Medicare paid for {SP} during this billing period.
	RECORD VERBATIM BELOW. IF NECESSARY, BACK UP TO CORRECT.
	IF HOSPITAL STAY IS REPORTED, RECORD DATES OF STAY BELOW.

EXRO.EX21BFLG **VEXP.VEXPSRCE** 

- .VEXPTXT1
- .VEXPTXT2
- .VEXPTXT3
- .VEXPTXT4

After collecting all payment information for the billing period,

If this is the first time this round coming to BOX EX8 for this SP, and if the difference between the "total amount paid" and the "total amount billed" is greater than 10%.

If Medicaid is one of the sources of payment and the "total payments received" is 70% or more of the "total amount billed" and less than or equal to 110% of the "total amount billed", go to BOX EX9;

Else, if the difference between the "total amount billed" and the "total amount paid" is greater than 10%, go to EX22;

Else, go to BOX EX9;

**BOX EX8** 

Else, if this is the second time (or greater) this round coming to BOX EX8 for this SP, and if the difference between the "total amount paid" and the "total amount billed" is greater than 10%,

If EX22 = 1 (MEDICAID WRITE-OFF) or 2 (OTHER WRITE-OFF) for any previous billing period and if the "total amount paid" is 70% or more of the "total amount billed" and less than or equal to 110% of the "total amount billed", go to BOX EX9;

Else, if Medicaid is one of the sources of payment and the "total payments received" is 70% or more of the "total amount billed" and less than or equal to 110% of the "total amount billed", go to BOX EX9.

Else, if the difference between the "total amount billed" and the "total amount paid" is greater than 10%, go to EX22;

Else, go to BOX EX9.

Else, go to BOX EX9.

# EX22

There seems to be a difference between what {FACILITY/[READ FACILITY/UNITS ABOVE]} billed between {BP START DATE} and {BP END DATE} and the payments received. The total amount billed I have entered for this billing period is {EX11} and the total payments for the period are {SUM OF EX21 PAYMENTS}. Why is that?

MEDICAID WRITE-OFF/ADJUSTMENT	1
OTHER WRITE-OFF/ADJUSTMENT	2
OTHER (SPECIFY:)	91
DK	
RF	-7

PRESS F1 FOR DEFINITION OF "MEDICAID WRITE-OFF".

# BPER.BAS10PCT .BAS10POS

The <u>first</u> time Medicaid is identified as a payment source for this SP, check REF DATE and determine from Residence History where the SP was residing at that time (i.e., in which eligible LTC place) and whether that place was certified for Medicaid in that round.

If the place is <u>not</u> certified for Medicaid, go to EX23; and The <u>first</u> time Medicare is identified as a payment source for this SP, check REF DATE and determine from Residence History where the SP was residing at that time and whether that place was certified for Medicare (Facility Questionnaire) in that round.

If the place is <u>not</u> certified for Medicare, go to EX23; else Go to BOX EX9A.

EX23		
	BY MEDICAID/ME	orded some discrepant information. Earlier, I recorded that {FACILITY/UNITS NOT CERTIFIED DICARE} is not certified by {Medic <u>aid</u> /Medi <u>care</u> } but I have identified {Medic <u>aid</u> /Medi <u>care</u> } as a Why would {Medic <u>aid</u> /Medi <u>care</u> } be paying for {SP's} care?
	RECORD VERBA	TIM BELOW; IF NECESSARY, BACK UP TO CORRECT.

EXPN.EXFCAID .EXFCARE

**VEXP.VEXPSRCE** 

.VEXPTXT1

.VEXPTXT2

.VEXPTXT3

.VEXPTXT4

BOX EX9A For an SP whose Medicaid status in this round is "PENDING" (IN1=2), or whose Medicaid number is unknown (IN3 = -1, -8 or -7 and HA47 = -8, -7, or -5) the <u>first</u> time Medicaid is identified as a payment source, go to EX23A; else Go to BOX EX10, STEP 2.

EX23A		
Please tell me {SP}'s {"PREFERRED" NAME FOR MEDICAID} {(or "ALLOWED FOR' number.	NAN	ME FOR MEDICAID)} ID
MEDICAID ID NUMBER		
DK	-8 -7	(BOX EX10 STEP 1) (BOX EX10 STEP 1)

### **HIRO.ECAIDNUM**

# EX23B

I'd like to verify the {"PREFERRED" NAME FOR MEDICAID} {(or "ALLOWED FOR" NAME FOR MEDICAID)} ID number that I have recorded. I have entered {MEDICAID ID NUMBER}. Is this correct?

YES	1	(BOX EX10, STEP 1)
NO	0	
DK	-8	(BOX EX10, STEP 1)
RF	-7	(BOX EX10, STEP 1)

### **HIRO.ECAIDVER**

### EX23C

Let me enter it again. (What {is/was} {SP}'s {"PREFERRED" NAME FOR MEDICAID} {(or "ALLOWED FOR" NAME FOR MEDICAID)} ID number?)

MEDICAID ID NUMBER (EX23B)

 DK
 -8 (BOX EX10, STEP 1)

 RF
 -7 (BOX EX10, STEP 1)

# **HIRO.ECAIDNUM**

BOX EX10

- The <u>first</u> time Medicaid is identified as a payment source for an SP, go to EX24 to attempt resolution; and
- The <u>first</u> time Medicare is identified as a payment source for an SP who has not been identified in Health Insurance (IN12 = 0, -8 or -7) and Health Status (HA44A = 3 (SP HAS NO MEDICARE NUMBER), -8 or -7) as a beneficiary of Medicare, go to EX24 to attempt resolution; else
   Go to BOX EX11.

17

EX24
Earlier, I recorded that {SP} was not a {Medic <u>aid</u> /Medi <u>care</u> } {recipient/beneficiary} but I have identified {Medic <u>aid</u> /Medi <u>care</u> } as a source of payment. Why would {Medic <u>aid</u> /Medi <u>care</u> } be paying for {SP's} care?
RECORD VERBATIM BELOW; IF NECESSARY, BACK UP TO CORRECT.
<del></del>
EXPN.EXSPCAID .EXSPCARE
VEXP.VEXPSRCE
.VEXPTXT1 .VEXPTXT2
.VEXPTXT3 .VEXPTXT4
BOX EX11  If Medicaid is not identified as a payment source for the current billing period but appears in the preceding billing period (including if the billing period occurred in the previous round), go to EX25 to attempt resolution; else Go to BOX EX12.
<del> </del>
EX25
It seems that I might have made a mistake in identifying the various sources of payment for {SP's} care. Earlie I recorded that {her/his} basic charges from {FIRST BP START DATE WITH MEDICAID AS PAYER} through {LAST BP END DATE WITH MEDICAID AS PAYER} were paid by Medicaid, and in this billing period, Medicaid longer a payment source. Why didn't Medicaid continue to pay for {her/his} care?
RECORD VERBATIM BELOW; IF NECESSARY, BACK UP TO CORRECT.
BPER.EXBPCAID VBPE.VBPESRCE
VBPE.VBPETXT1
.VBPETXT2 .VBPETXT3
.VBPETXT4

BOX EX12 If Medicare is identified as a payment source on the billing matrix, and the amount paid by Medicare represents less than 10 percent of the total payments received for the billing period, go to EX26 to attempt resolution; else Go to BOX EX14.

EX26	TOTAL PAYMENTS: MEDICARE PAYMENTS:	{TOTAL PAYMENTS} {MEDICARE PAYMENTS}		
	Medi <u>care</u> 's payment for this billing period represents less than 10 percent of the total payments for basic care. Is this Medi <u>care</u> payment a Part B payment?			
	IF NECESSARY, BACK UP TO	O EX21 TO CORRECT PAYMENTS.		
	NO DK			
BPER.CAREPRTB				
EX27	TOTAL PAYMENTS: MEDICARE PAYMENTS: Can you tell me why the Medig	{TOTAL PAYMENTS} {MEDICARE PAYMENTS}		
	•	Use the variation of th		

VBPE.VBPESRCE VBPE.VBPETXT1 .VBPETXT2 .VBPETXT3 .VBPETXT4

BOX	If EX17 = "YES", go to EX28; else
EX14	Go to BOX EX19.

EVOO		
EX28		
	10	

Have you received all the payments you expect to receive for {SP's} <u>ancillary service</u> PERIOD ABOVE] billing period?	<u>s</u> dur	ing the [READ BILLIN	G
YES		\ -/	

# BPRO.RECDANCP

EX29		
	Please tell me the sources of payment for {SP}'s <u>ancillary services</u> for [READ BILLING total amount each source paid.	PERIOD ABOVE] and the
	{BP START DATE} - {BP END DATE} # OF BILLED DAYS {EX9} TOTAL CHARGE: \${ . } AMOUNT REMAINING: \${ . }	
	MEDICAID PRIVATE PAY SOCIAL SECURITY SP/FAMILY INCOME PRIVATE INSURANCE (SEE BELOW) PENSION MEDICARE-PART B VA CONTRACT HMO CONTRACT OTHER SPECIFY TEXT	\$
	USE ARROW KEYS. CTRL/A = ADD, CTRL/D = DELETE. TO EXIT, PRESS ESC.	
	{NAME OF INSURANCE COMPANY - MEDIGAP} {NAME OF INSURANCE COMPANY - PRV HLTH INS} {NAME OF INSURANCE COMPANY - LTC POLICY} {NAME OF INSURANCE COMPANY}	

# PAYM.ANCRATE .PAYMTEXT BPER.ANCILAMT .PAYMPAID .PAYMPLAN

EX29A		
What kind of p	lan is that?	
	MEDIGAP PLAN LONG-TERM CARE PLAN SOMETHING ELSE DK RF	•

# PAYM.PAYMPLAN

After collecting all payment information for the billing period,

If this is the first time this round coming to BOX EX15 for this SP, and if the difference between the "total amount paid" and the "total amount billed" is greater than 10%.

If Medicaid is one of the sources of payment and the "total payments received" is 70% or more of the "total amount billed" and less than or equal to 110% of the "total amount billed", go to BOX EX16;

Else, if the difference between the "total amount billed" and the "total amount paid" is greater than 10%, go to EX30;

Else, go to BOX EX16;

BOX EX15 Else, if this is the second time (or greater) this round coming to BOX EX15 for this SP, and if the difference between the "total amount paid" and the "total amount billed" is greater than 10%,

If EX30 = 1 (MEDICAID WRITE-OFF) or 2 (OTHER WRITE-OFF) for any previous billing period and if the "total amount paid" is 70% or more of the "total amount billed" and less than or equal to 110% of the "total amount billed", go to BOX EX16;

Else, if Medicaid is one of the sources of payment and the "total payments received" is 70% or more of the "total amount billed" and less than or equal to 110% of the "total amount billed", go to BOX EX16.

Else, if the difference between the "total amount billed" and the "total amount paid" is greater than 10%, go to EX30;

Else, go to BOX EX16.

Else, go to BOX EX16.

# EX30

There seems to be a difference between what {FACILITY/[READ FACILITY/UNITS ABOVE]} billed for ancillary services between {BP START DATE} and {BP END DATE} and the payments received. The total amount billed I have entered for [READ BILLING PERIOD ABOVE] {EX18} and the total payments for the period are {SUM OF EX29 PAYMENTS}. Why is that?

MEDICAID WRITE-OFF/ADJUSTMENT OTHER WRITE-OFF/ADJUSTMENT OTHER (SPECIFY:) .	2
DK	
RF	-7

PRESS F1 FOR DEFINITION OF "MEDICAID WRITE-OFF".

# BPER.ANC10PCT .ANC10POS

BOX EX16

The first time Medicaid is identified as a payment source for this SP, check REF DATE and determine from Residence History where the SP was residing at that time (i.e., in which eligible LTC place) and whether that place was certified for Medicaid in that round.

If the place is not certified for Medicaid, go to EX31; and The first time Medicare is identified as a payment source for this SP, check REF DATE and determine from Residence History where the SP was residing at that time and whether that place was certified for Medicare (Facility Questionnaire) in that round.

If the place is not certified for Medicare, go to EX31; else Go to BOX EX17.

EX31		
	BY MEDICAID/ME	orded some discrepant information. Earlier, I recorded that {FACILITY/UNITS NOT CERTIFIED DICARE} is not certified by {Medicaid/Medicare} but I have identified {Medicaid/Medicare} as a Why would {Medicaid/Medicare} be paying for {SP's} care?
	RECORD VERBA	TIM BELOW; IF NECESSARY, BACK UP TO CORRECT.

EXPN.EXFCAID .EXFCARE

# **VEXP.VEXPSRCE**

- .VEXPTXT1
- .VEXPTXT2
- .VEXPTXT3
- .VEXPTXT4

BOX EX16A For an SP whose Medicaid status in this round is "PENDING" (IN1=2), or whose Medicaid number is unknown (IN3 = -1, -8, -7 and HA47 = -8, -7, or -5) the <u>first</u> time Medicaid is identified as a payment source, go to EX31A; else Go to BOX EX17, STEP 2.

EX31A		
Please tell me $\{SP\}$ 's $\{"PREFERRED" NAME FOR MEDICAID\}\ \{(or "ALLOWED FOR" number.$	NAN	ME FOR MEDICAID)} ID
MEDICAID ID NUMBER		
DK	-8 -7	(BOX EX17, STEP 1) (BOX EX17, STEP 1)

### **HIRO.ECAIDNUM**

# EX31B

I'd like to verify the {"PREFERRED" NAME FOR MEDICAID} {(or "ALLOWED FOR" NAME FOR MEDICAID)} ID number that I have recorded. I have entered {MEDICAID ID NUMBER}. Is this correct?

YES	1	(BOX EX17, STEP 2)
NO	0	
DK	-8	(BOX EX17, STEP 1)
RF	-7	(BOX EX17, STEP 1)

### **HIRO.ECAIDVER**

# EX31C

Let me enter it again. (What {is/was} {SP}'s {"PREFERRED" NAME FOR MEDICAID} {(or "ALLOWED FOR" NAME FOR MEDICAID)} ID number?)

MEDICAID ID NUMBER (EX31B)

# HIRO.ECAIDNUM

BOX EX17

- The <u>first</u> time ever Medicaid is identified as a payment source for an SP, go to EX32 to attempt resolution, and
- 2. The <u>first</u> time ever Medicare is identified as a payment source for an SP who has not been identified in Health Insurance (IN13 = 0, -8, -7) and Health Status (HA44A = 3 (SP HAS NO MEDICARE NUMBER), -8 or -7) as a beneficiary of Medicare, go to EX32; else

Go to BOX EX18.

EX32				
		d that {SP} was not a {Medic <u>aid</u> /Medi <u>care</u> } {recipient/beneficiary} early as a source of payment.	but I have	identified
	Why would {Medica	aid/Medi <u>care</u> } be paying for {SP's} ancillaries?		
	RECORD VERBAT	IM BELOW; IF NECESSARY, BACK UP TO CORRECT.		
	_			
	_			
	_			

EXPN.EXSPCAID .EXSPCARE

**VEXP.VEXPTXT1** 

.VEXPTXT2

.VEXPTXT3

.VEXPTXT4

BOX EX18 If edit EX25 has not been triggered in BOX EX11 for the current billing period, and If Medicaid is not identified as payment source for ancillaries for the current billing period but appears in preceding period (including if the billing period occurred in the previous round), go to EX33 to attempt resolution; else Go to BOX EX19.

ment for {SP's} care. Earlier, 'ITH MEDICAID AS PAYOR} aid, and in this billing period, her/his} ancillary services?
<u>aid</u> ,

# **BPER.EXBPCAID**

VBPE.VBPESRCE VBPE.VBPETXT1 .VBPETXT2 .VBPETXT3 .VBPETXT4

BOX EX19

If this is CRIN-1 data retrieval for ancillary charges for the next billing period are needed, go to EX17; else

If this is CRIN-1 data retrieval for payments for basic care or ancillary services for the next billing period are needed, go to BOX EX7B; else

Go to BOX EX20.

BOX EX20

If amounts billed for all BPs have been collected but sources of payment for all BPs in which days billed (EX9) > 0 have not, loop EX20 through BOX EX20 until all those BPs have been collected, then go to BOX EX21; else

If amounts billed for all BPs have not been collected, loop EX8 through BOX EX20 until all BPs in which days billed (EX9) > 0 have been accounted for, then go to BOX EX21; else

Go to BOX EX21.

BOX EX21

If private pay (Private Pay, Social Security, SP or Spouse's Own Income/Assets, Other Family Income/Assets, Private Insurance, Pension, Other Private Pay) has never been reported as a source of payment and IN20 = "YES", go to EX34; else Go to BOX EX21A.

EX34			
	that {SP} had long-term care insurance {from {NAME OF INSURAN this policy paid for none of {her/his} care?	CE CO	MPANY FROM IN28}}.
	YES NO DK RF	0 -8	(BOX EX21A) (EX35) (BOX EX21A) (BOX EX21A)
EXRO.USENOLTC			
EX35			
Can you explain	this to me?		
RECORD VERE	BATIM BELOW.		
VEXP.VEXPSRCE .VEXPTXT1 .VEXPTXT2 .VEXPTXT3 .VEXPTXT4			
BUX EY21A	IN1 = pending from CRIN-1 and Medicaid has <u>never</u> been reported source, go to EX35A; else o to EXEND.	d as a p	payment
EX35A			
"ALLOWED FOR	was here, I collected information that {SP}'s {"PREFERRED"   R" NAME FOR MEDICAID)} eligibility status was pending. Is it still produced by the process of t	ending	FOR MEDICAID} {(or or has {"PREFERRED"
	STILL PENDING  DENIED  DK  RF	1 2 -8 -7	

HIRO.ECAIDECO

# **EXEND**

YOU HAVE COMPLETED THE EXPENDITURES SECTION FOR THIS SP.

PRESS ENTER TO RETURN TO NAVIGATION SCREEN.